

EMPLOYEE ENGAGEMENT SURVEY

Performance Management			
			TES
P1	I have been communicated by the management on business goals and plans.	Y1	41
		Y2	73
P2	I can see a clear link between my work and my organization core objectives.	Y1	51
		Y2	61
P3	I am provided with the required resources and materials I need to do the best job possible.	Y1	49
		Y2	73
P4	My organization's policies and procedures makes it easy to satisfy our customers.	Y1	49
		Y2	73
P5	My organization commits the resources required to fulfil the needs and expectations of our customer.	Y1	52
		Y2	65
P6	I am aware of how my day- to- day work connects with organizational priorities.	Y1	57
		Y2	65
P7	My department makes changes in how we do things based on customer feedback responses.	Y1	49
		Y2	77
P8	I know what is expected of my Job role.	Y1	49
		Y2	75
P9	People throughout the organization clearly understand our organization promise to our customers and their role in delivering it.	Y1	47
		Y2	73
P10	I clearly understand how the feedback from the customer helps in building a positive relationship.	Y1	56
		Y2	75
Overall Average		Y1	50
		Y2	71

DEPARTMENT COMPARISON

		Overall Org	Leadership	Finance	Human Reso	Production	Quality As
Overall Engagement							
E1	I would recommend my organization to a friend as a great place to buy product or services.	84	50	93	93	98	86
E2	I feel valued as an employee of the organization.	71	45	80	85	78	67
E3	I would recommend the organization to a friend as a great place to work.	75	60	73	88	70	83
	Overall Average	76	52	82	88	82	79
Vision and Values							
V1	My organization has communicated a clear long-term vision of success.	70	73	53	80	75	72
V2	I know the core values and principles to be followed in the organization.	80	88	83	70	78	81
V3	When choices have to be made, the owner(s) make decisions based on what is best for the customer.	72	78	80	78	75	47
V4	When choices have to be made, my manager makes decisions based on what is best for the customer.	75	80	63	80	78	89
	Overall Average	74	79	69	77	76	72
Team Work							
T1	At this organization , it seems that we are all on the same team, working for the same goals.	76	73	73	70	80	86
T2	My manager keeps me informed about what is going on in the organization.	71	60	60	83	85	69
T3	I trust my co-workers to look out for my best interests.	75	78	63	90	68	78
T4	My Co- workers / Colleagues make doing my work easier.	76	75	53	85	88	78
T5	My department works well with other departments.	77	85	58	85	80	78
	Overall Average	75	74	61	83	80	78